

Company List of Processes

| <u>Step No</u> | <u>Process Name</u> | <u>Related Department</u> |
|----------------|----------------------|---------------------------|
| 10 | Inquiry | Customer Service |
| 20 | Contract Review | Customer Service |
| 25 | Procurement | Purchase |
| 26 | Incoming Inspection | Purchase |
| 30 | Development | Designing |
| 40 | Production | Production |
| 45 | Testing | Designing |
| 50 | Delivery | Production |
| 100 | After Sales Support. | |